



Dear Partner,

At Xcel Energy, we have a strong track record of preparing for emergencies, because our customers and our communities rely on us to power and heat their homes and businesses, and to keep the economy moving. The energy grid is a key part of the nation's critical infrastructure, so we have a responsibility to take a well-planned, heightened approach to the threats that the coronavirus poses. We're focused on preparedness and have solid business continuity plans in place to ensure our operations are not impacted.

As we take these precautions and put our preparedness plans into action in response to the spread of the coronavirus, we are strongly focused on the health and safety of our team members and everyone in the communities we serve. Even under normal circumstances, unintentional contact with a utility line can be costly—and deadly. But there is so much more at stake now, given the spread of coronavirus and the resulting increased number of people staying close to home. We want to make sure to avoid a situation where people would be forced out of their homes due to an outage caused by excavation and construction activity.

Because the stakes are so high, we are asking all of our partners in the construction and excavation community to take extra caution when digging and excavating and make sure that you ALWAYS contact 811 to have utilities located before you dig. We all must rigorously follow industry-prescribed safe digging and excavation practices and damage prevention plans.

As always, remember that workers who contact buried utilities put themselves and the public at risk of injury or death. It's your responsibility to work safely to protect yourself, your crew, and the public. Because, a dig mistake can be a big mistake.

Thank you,

Luke Litteken Senior Vice President, Gas

Gary Lakey Vice President, Safety

Gary O'Hara Vice President, Supply Chain